

Attachments

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Attachments

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July 2022



Waukesha County
Eras Volunteer Newsletter
SENIOR NETWORK

Volunteer,

Summer is officially here, and so is the warm weather. We hope you were able to take advantage of the holiday weekend, spend some time outside, and connect with others.

Welcome to the Eras Team, New Volunteers!

Thank you for giving your time to help support older adults and adults with disabilities in Waukesha County! The impact of your gift will be felt by all that you serve.



Road Work Safety Reminder

Road work zones are necessary for the upkeep and improvement of Wisconsin's infrastructure, and every year thousands of hard-working men and women participate in street, highway, and bridge projects statewide. While all roadwork is temporary, the decisions - and mistakes - that drivers make in work zones can have a lasting impact.

There are unfortunately thousands of crashes in our work zones every construction season. Drivers and passengers - not workers - make up the vast majority of those either hurt or killed. It's in every driver's best interest to stay focused and patient - especially in work zones. Keep in mind that even at a reduced speed limit of 55 mph, a vehicle travels 80 feet per second and can clear a football field in the time it takes to glance at a phone or a radio dial. Combine the speed factor with narrow, shifting lanes and chances of a crash can dramatically increase.

So please, remember to set your route before you start driving, and keep your eyes on the road.

See the attached flyer for more Road Work Zone statistics.

Thank you for being a safe Eras Volunteer Driver!



Volunteer Driver Reminders

Thank you to our wonderfully dedicated volunteer drivers. Here are a few tips to ensure your volunteer ride goes as smoothly and safely as possible:

- Call the client you are driving to verify their appointment **no later than noon the day before the scheduled ride**.
- Make sure the drive request **comes from Eras**, and not directly from the client.
- All stops should be requested by the client before the ride - **please contact us if a client is requesting an additional stop**. You are never required to make additional stops. We can work with the client to get them a different ride for the additional errand.
- **Volunteers must not accept cash tips from clients**. If you would like, you can carry Eras addressed envelopes in your car for the client to make a cash donation to support our programming instead of a tip.

If you have any questions about these tips and policies, email ErasVolunteer@Eras.org or (414) 488-6931



Volunteer Needs

Forms/Letters/Bills: A client in Sussex is looking for a volunteer to help go through his mail and write out any bills that he cannot pay online. He may ask for assistance with online computer needs at times as well. Please note: client does have a cat.

Outdoor Sanding and Staining: A Waukesha client needs two Adirondack chairs sanded and stained. Client also needs the sanding and staining of two outdoor railings (10 feet and 20 feet in length), and their deck (100 square feet surface area).

Smoke Detector Battery: A client in Pewaukee needs assistance with changing the battery in their smoke detector.

If you are interested in volunteering for any of these needs please contact Shannon at (262) 522-2405 or Shannon.Fogle@Eras.org

Spring Yard Clean Up and Yard Work Volunteers Needed

Spring Yard Clean Up: Thank you to all groups and individuals who have volunteered to help our clients with their yard work this spring. Help us wrap up this season's work by helping out the final few clients that need assistance. Below are the communities that still need assistance with things like raking leaves, cleaning flower beds, pulling weeds, trimming bushes, cleaning gutters, placing lawn furniture, installing window screens, washing windows, etc.

- Waukesha (5)
- Oconomowoc (6)
- Hartland (1)

We also have the following clients who are in need of more specific yard work assistance:

Storm Clean Up and Trimming: A client in Oconomowoc needs assistance picking up branches after the storm and trimming some plants.

Shrub Trimming: An Oconomowoc client needs 20 shrubs trimmed.

Weeding: There are two Waukesha clients who need their flower beds and other areas of their yard weeded.

Shrub Trimming: A Waukesha client needs their shrubs to be trimmed (client has hedge trimmer).

Clean Windows and Place Furniture: A client in Waukesha needs their 1st floor outdoor windows cleaned and bushes trimmed. She also needs assistance cleaning the first floor gutters and placing lawn furniture.

Clean Windows and Gutters: A Waukesha client needs their first floor gutters and outdoor 1st floor windows cleaned.

Plant Flowers: A Waukesha client is looking for a volunteer to pick up and plant (paid for) flowers in their circular flower bed.

Bush Trimming: A client in Waukesha needs the bushes in front of their house trimmed. **Please note:** Client does not have tools.

If you are interested in volunteering for any of these needs please contact Shannon at (262) 522-2405 or Shannon.Fogle@Eras.org



In-Person Friendly Visiting Volunteers Needed

The Friendly Visiting program aims to match clients and volunteers through a more strategic method. Clients may request volunteers who are similar in age or have had similar life experiences, and staff work to fill those requests with interested volunteers. Volunteers are asked to visit with these clients on a regular basis to increase socialization. Please see the attached document to read more about the clients and their interests.

If you are interested in any of these opportunities or would like to learn more about any of the clients seeking a Friendly Visitor, please contact Shannon at (262) 522-2405 or Shannon.Fogle@Eras.org.

Volunteers Needed for Friendly Phone Call Program

We are putting out a call for volunteers to join the Friendly Phone Call program! This program pairs an Eras client with a volunteer to have regular conversations by phone. The Friendly Phone Call program is a longer-term commitment (12+ weeks) and seeks to decrease social isolation and reduce the feelings of loneliness in our clients.

How does it work?

- The volunteer will complete an application, be screened, and matched with a client(s).
- The volunteer calls the client to introduce themselves and, along with the client, decides when and how often they should connect (usually between 2-4 times a month, with calls typically lasting 20 minutes or less - but may be longer if time permits).
- After each call, the volunteer lets Eras know whether they were able to connect with the client (through a quick email, phone call, or online survey).
- If a client asks for a ride, assistance, resources, or has questions or concerns, volunteers should refer them to our main line. Eras staff will follow up on any additional needs that the client has.
- Repeat!

If you or someone you know is interested in becoming a volunteer, or you have questions about the program please email ErasVolunteer@Eras.org or call (262) 549-3348.



Participate in an Intergenerational Volunteer Program

Readers Café (Waukesha County): Come and share your love of reading with elementary school students over their lunch hour. This program will be held one day a week in seven week increments throughout the school year - sign up for whichever seven week session works in your schedule. There will be an orientation and district-wide training to help prepare volunteers to assist students.

- To participate at the School District of Waukesha, contact Corinn Marich at (262) 522-2403 or Corinn.Marich@Eras.org
- To participate at the School District of Menomonee Falls, contact Dawn Hinton at (262) 617-8061 or Dawn.Hinton@Eras.org

Pen Pal (Waukesha County): This program is a wonderful opportunity to bring generations together through exchanging letters. Letters are exchanged once a month throughout the school year, starting in the fall. At the end of the school year pen pals will meet their students face-to-face at the meet and greet party.

- To participate at the School District of Waukesha, contact Corinn Marich at (262) 522-2403 or Corinn.Marich@Eras.org
- To participate at the School District of Menomonee Falls, contact Dawn Hinton at (262) 617-8061 or Dawn.Hinton@Eras.org



Volunteer for United Way's Backpack Coalition!

United Way is looking for older adults and retirees to help kids be successful by starting the year off with a backpack full of school supplies! Help United Way reach their goal of distributing 6,500 backpacks to students that need our help the most.

Details: Volunteers are needed to help pack backpacks with age-appropriate school supplies in an assembly line fashion. Volunteers will also assist with other duties including sorting items, preparing supplies, and auditing final production.

Where: Ruekert & Mielke, W233N2080 Ridgeview Pkwy. Waukesha, WI 53188

When: Wednesday August 10th

Shift #1 : 9am-noon

Shift #2 : 1pm-4pm

Sign Up for your shift [HERE!](#) Click on the link below to sign up.

- [August 10 \(9:00 am - 12:00 pm\) Waukesha](#)
- [August 10 \(1:00 pm - 4:00 pm\) Waukesha](#)

If you have any questions or need assistance in signing up, email ErasVolunteer@Eras.org or call (414) 488-6931

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LIVE UNITED®



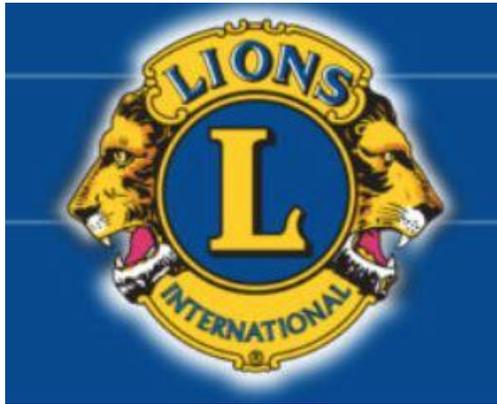
Greater Milwaukee
& Waukesha County



New Berlin Lion's Club Seeking State Fair Volunteers

A partner of Eras Senior Network, the New Berlin Lions Club, is seeking volunteers to help at their famous corn roast stand at the Wisconsin State Fair from August 4th - 14th, 2022. Volunteers are asked to serve 5 to 6 hours per shift and will be helping take orders from customers. Volunteers will not be asked to handle cash. All volunteers will receive a t-shirt, meal, and free entry to the fair. Volunteers can enter the fair using the Lions Club shuttle - picking up at the New Berlin Ale House or outside the fairgrounds on Schlinger Ave. Your service will also help earn a donation made to support the programs of Eras Senior Network.

Interested? Email NBLionsVOL@gmail.com for more information.



S.T.O.P. Senior Frauds and Scams: Hang Up on These 7 Calls

It's no surprise that scam artists are constantly searching for new ways to swindle people out of money. One easy way for scam artists to trick unsuspecting victims is through telemarketing scams. According to the AARP, here are seven current scam calls you should **always** hang up on.

- **Health Testing Services:** Example: "I'm calling from Genetic Testing Services. Your doctor reached out to us because he is concerned with the cancer that runs in your family. We can test you for this, but need your Medicare number to cover the cost of the test." Never give out your Medicare number or insurance information unless you place the call first.
- **Computer Company:** Example: "I am calling from Apple, we found malware on your phone. We need you to download AnyDesk so we can remove that virus for you." Never download something suggested by someone who calls you. That may put a virus on your device, allowing the scam artist to steal your information.
- **IRS Scam:** Example: "This is the IRS and I am calling to inform you of a federal arrest warrant for not paying your taxes." Please note: real IRS employees will never demand money or threaten you over the phone. They may call to set up appointments or discuss audits, but only after trying to notify you by mail first.
- **Grandparent Scam:** Example: "Hi Grandma, it's me. I got into some trouble and need \$800 for bail money. Please don't tell Mom and Dad, I need your help." Never wire money, always ask for their name, and inform others of the situation.
- **Imposter Scams (Amazon):** Example: "This is Amazon Security - there was an attempt to order items on your account. We can get you a refund, I just need a few pieces of information to get this started." If you think there is an actual problem with your Amazon account, go directly through Amazon and never through someone you calls you first.
- **Energy Company:** Example: "This is WE Energies - you have missed 2 payments and your electricity will be shut off by end of today unless you pay immediately over the phone." Utility shutoffs aren't handled this way - you would get a notification in the mail.
- **Social Security Check Freeze:** Example: "This is the Social Security Administration and your Social Security check has been frozen due to fraudulent activity, press 1 to take care of this." Remember, federal or state government officials will not ask you to pay over the phone.

In summary, if you feel suspicious about a call, do not provide personal information and just hang up. You can do your own research and contact the company/person calling you if you'd like to follow up on it.



STOP

SENIOR FRAUDS & SCAMS

Holiday Giving 2022

Holiday Giving will be here before you know it! Click [HERE](#) to check out our 2022 Holiday Giving page. More information to come!



Holiday Giving

2022

Eras Office Hours and Upcoming Holidays

Eras offices are open Monday-Friday from 8 am - 4 pm.
We will be closed for the following upcoming holidays:

- Monday, September 5th (Labor Day)
- Thursday, November 24th (Thanksgiving)
- Friday, November 25th (Day After Thanksgiving)

Eras Tip: Try to call your clients during Eras office hours, so that if there is a problem, we can assist you in the moment.

Have you submitted your hours?

Help us each month by reporting your hours. It's one of the ways we stay funded! Submit your hours on our [website](#) OR [email](#) them to us!

**Pen Pals and School Tutors do not need to submit hours. They are tracked by letters written and sign in sheets. If you have questions about submitting hours please [contact us](#).



Eras Senior Network

Milwaukee County Main Office: c/o YWCA, 1915 N Doctor MLK Jr Drive, Milwaukee, WI 53212
Waukesha County Main Office: 2607 N Grandview Boulevard, Suite 150, Waukesha, WI 53188
(414) 488-6500 • (262) 549-3348 • Eras.org



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