

VOLUNTEER

DONATE

September 2019



# Volunteer Newsletter

## Welcome Note from our Executive Director- Kathy Gale

Thank you for your commitment to older adults in Milwaukee County! Eras Senior Network, a community-based nonprofit agency based in Waukesha, is happy to be continuing a long tradition of matching compassionate volunteers to the needs of older adults. Our agency's name of **Eras** shines a light on the different eras, or times, in the life of an older adult. There are eras to serve, to receive help, to be a caregiver, and more. Each year we touch the lives of more than 2,000 older adults in Waukesha County with a model of service that uses the same building blocks of the Milwaukee program: interfaith communities, caregiving services, volunteer caregivers, frail individuals in need, helping clients live independently. We look forward to learning from you, as the individuals who are in touch with older adults every day, and becoming part of the Milwaukee County network for seniors.

## Information and Referral for Older Adults

We have been asked to provide information about other programs for older adults. Please [click here](#) to access a list of services run by the Interfaith Older Adult Programs and the organizational running those programs now.

## New Volunteer Phone Number

We have recently added a new phone number for volunteers to use when scheduling rides and for reporting hours. The new volunteer phone number is (414) 488-6930. The (414) 488-6500 phone number is still active for clients. We are hoping that having a different contact number for volunteers and clients will limit the amount of voicemails that need to be left.

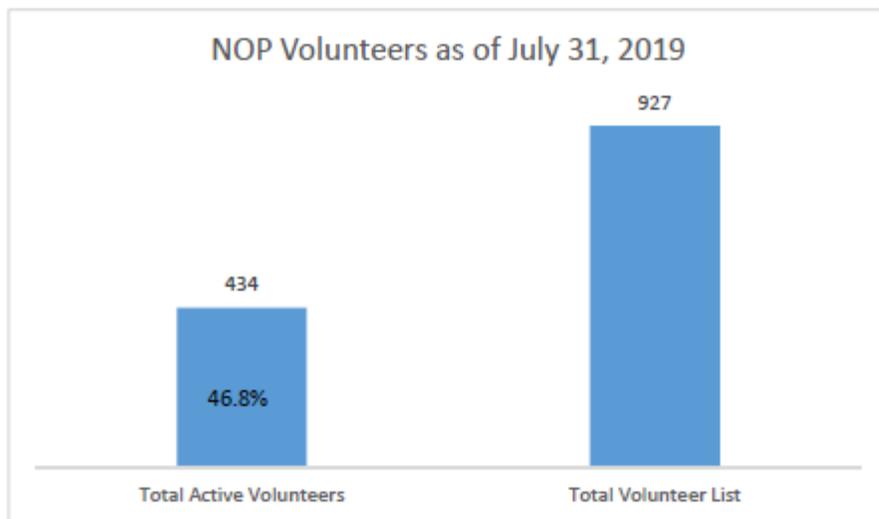


## Volunteer Numbers

Thank you all for all of your hard work and dedication to the clients we serve! We could not do what we do without your support!

We currently have 927 volunteers signed up and 50% of those volunteers are actively serving their community. This is an amazing number and we are excited to see it grow!

With help of volunteers like you we have been able to provide services to 650 Milwaukee County seniors since April, 2019!



## You are Invited to a Volunteer Gathering

In late September and early October we plan to host multiple volunteer gatherings throughout Milwaukee County. We are excited to celebrate your service and dedication to the seniors in Milwaukee County! We would also like to take time to introduce the exciting change to the new Eras Milwaukee Neighborhood Outreach Program.

Please keep an eye on your mail for dates and locations!

## Community Needs-Fall Yard Clean Up

In November we will begin providing Fall Yard Clean to senior citizens in Milwaukee County. We will be providing services such as raking leaves, trimming bushes, and cleaning flower beds. Please reach out to Becky Schwarz at [Becky.Schwarz@ErasWaukesha.org](mailto:Becky.Schwarz@ErasWaukesha.org) if you or anyone you know would be interested in helping. This can be a project for you as an individual, family, or a group!



## A Few Reminders

Please remind the seniors you are working with to always call in all of their service requests ahead of time. They can call in their request at (414) 488-6500. The office is open Monday through Friday between 8am and 4pm. All volunteers are covered by Eras liability insurance. However, if we do not know of the event in advance our insurance will not be able to cover if something were to happen. We also recommend not giving clients your personal phone number to encourage them to schedule through the main number.

## Have you submitted your hours?

Help us each month by reporting your hours. It's one of the ways we stay funded! Submit your hours on our [website](#) OR [email](#) them to us!

\*\* If you have questions about submitting hours please [contact us](#).



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MILWAUKEE COUNTY  
Department on Aging