Volunteer,

Summer is officially here, and so is the warm weather. We hope you were able to take advantage of the holiday weekend, spend time outside, and connect with others.

Welcome to the Eras Team, New Volunteers!

Thank you for giving your time to help support older adults in Milwaukee County! The impact of your gift will be felt by all that you serve.

Road Work Safety Reminder

Road work zones are necessary for the upkeep and improvement of Wisconsin’s infrastructure, and every year thousands of hard-working men and women participate in street, highway, and bridge projects statewide. While all roadwork is temporary, the decisions - and mistakes - that drivers make in work zones can have a lasting impact.

There are unfortunately thousands of crashes in our work zones every construction season. Drivers and passengers - not workers - make up the vast majority of those either hurt or killed. It's in every driver's best interest to stay focused
and patient - especially in work zones. Keep in mind that even at a reduced speed limit of 55 mph, a vehicle travels 80 feet per second and can clear a football field in the time it takes to glance at a phone or a radio dial. Combine the speed factor with narrow, shifting lanes and chances of a crash can dramatically increase.

So please, remember to set your route before you start driving, and keep your eyes on the road.

See the attached flyer for more Road Work Zone statistics.

Thank you for being a safe Eras Volunteer Driver!

Volunteer Driver Reminders

Thank you to our wonderfully dedicated volunteer drivers. Here are a few tips to ensure your volunteer ride goes as smoothly and safely as possible:

- Call the client you are driving to verify their appointment no later than noon the day before the scheduled ride.
- Make sure the drive request comes from Eras, and not directly from the client.
- All stops should be requested by the client before the ride - please contact us if a client is requesting an additional stop. You are never required to make additional stops. We can work with a client to get them a different ride for the additional errand.
- Volunteers must not accept cash tips from clients. If you would like, you can carry Eras addressed envelopes in your car for the client to make a cash donation to support our programming instead of a tip.

If you have any questions about these tips and policies, email ErasVolunteer@Eras.org or call (414) 488-6931.
Volunteer Needs

**Walker Fix:** A client in Greenfield needs his walker fixed that had the wheels fall off. Needs some bushings.

If you are interested in volunteering for this service, or any other volunteer program, email ErasVolunteer@Eras.org or call (414) 488-6931

Volunteer Grocery Shoppers Needed

We are in need of volunteers to help clients with grocery shopping. Shopping requests can be as simple as dropping the client off and picking them up from the store when they are finished, to helping them pick out items in the store, carrying heavy items upstairs or doing all the shopping for them. Clients with vision impairments may need assistance in labeling items before putting them away in their kitchen.

We also have opportunities for volunteers to pick up stock boxes from Hunger Taskforce drop off sites and deliver them to clients.

**We have a current need for shoppers in the following zip codes:** 53206, 53211, 53214, and 53215

If you are interested in helping our clients with this much needed service, please call (414) 488-6930.
Spring Yard Clean Up Volunteers Needed to Close Out the Season Strong!

Thank you to all groups and individuals who have volunteered to help our clients with their yard work this spring. Help us wrap up this season's work by helping out the final few clients that need assistance. Clients need assistance with things like: raking leaves, cleaning flower beds, pulling weeds, trimming bushes, cleaning gutters, placing lawn furniture, installing window screens, washing windows, etc.

In Milwaukee County, we still have 35 client yards that need to be cleaned. Most of which are in the NorthWest area of Milwaukee County.

If you are interested in volunteering for any of these needs, please contact Suzy at (414) 488-6930 or Suzanne.Endres@Eras.org.

Volunteers Needed for Lawn Mowing

Clients throughout Milwaukee County are in need of lawn care this summer. Volunteer to be matched with a client and help them mow their lawn throughout the season. This opportunity is flexible around your schedule and dependent on how fast the grass grows! At the beginning of the summer, Eras will match interested volunteers with one (or more) of our clients. Throughout the season volunteers are expected to stop over when the senior's lawn needs cutting. Groups can also participate in this opportunity and take turns mowing the client's lawn throughout the season.

We currently have clients in need in the following zip codes, and may receive more requests throughout the summer:

- 53220 (1)
- 53214 (1)
- 53206 (1) *Volunteer must supply own lawnmower*
- 53225 (1)
- 53216 (1)

If you are interested in helping or would like to learn more, please email ErasVolunteer@Eras.org or call (414) 488-6931.
Volunteers Needed for Friendly Phone Call Program

We are putting out a call for our volunteers to join the Friendly Phone Call program! This program pairs an Eras client with a volunteer to have regular conversations by phone. The Friendly Phone Call program is a longer-term commitment (12+ weeks) and seeks to decrease social isolation and reduce the feelings of loneliness in our clients.

How does it work?

- The volunteer will complete an application, be screened, and matched with a client(s).
- The volunteer calls the client to introduce themselves and, along with the client, decides when and how often they should connect (usually between 2-4 times a month, with calls typically lasting 20 minutes or less - but may be longer if time permits).
- After each call, and attempted call, the volunteers lets Eras know whether they were able to connect with the client (through a quick email, phone call, or online survey).
- If a client asks for a ride, assistance, resources, or has questions or concerns, volunteers should refer them to our main line. Eras staff will follow up on any additional needs that the client has.
- Repeat!

If you or someone you know is interested in becoming a volunteer, or you have questions about the program, please email ErasVolunteer@Eras.org or call (414) 488-6931.
Volunteer to Clean up the Harambee Neighborhood!

Eras Senior Network will be helping to clean up the Harambee neighborhood! Come to help spruce up our community and have fun while doing it! Details are as follows:

- **When:** Tuesday, July 19th, 2022 from 9am - 12pm
- **Where:** Meet at the Bader Philanthropies building (3300 N Dr. MLK Jr Drive, Milwaukee, WI, 53212) at 830am

If you are interested or would like more details, please contact Freda at Freda.Wright@Eras.org or (414) 488-6927
Volunteer for United Way's Backpack Coalition!

United Way is looking for older adults and retirees to help kids be successful by starting the year off with a backpack full of school supplies! Help United Way reach their goal of distributing 6,500 backpacks to students that need our help the most.

Details: Volunteers are needed to help pack backpacks with age-appropriate school supplies in an assembly line fashion. Volunteers will also assist with other duties including sorting items, preparing supplies, and auditing final production.

Where: United Way’s Volunteer Center, 200 W. Pleasant St. Milwaukee, WI 53212
When: Tuesday, July 26th, 2022
Shift #1: 9am-noon
Shift #2: 1pm-4pm

Sign Up for your shift HERE! Click on the link below to sign up.

- July 26 (9:00 am - 12:00 pm) Milwaukee
- July 26 (1:00 pm - 4:00 pm) Milwaukee

If you have any questions or need assistance in signing up, email ErasVolunteer@Eras.org or call (414) 488-6931
It's no surprise that scam artists are constantly searching for new ways to swindle people out of money. One easy way for scam artists to trick unsuspecting victims is through telemarketing scams. According to AARP, here are seven current scam calls you should always hang up on.

- **Health Testing Services**: Example: "I'm calling from Genetic Testing Services. Your doctor reached out to us because he is concerned with the cancer that runs in your family. We can test you for this, but need your Medicare number to cover the cost of the test." Never give out your Medicare number or insurance information unless you place the call first.

- **Computer Company**: Example: "I am calling from Apple, we found malware on your phone. We need you to download AnyDesk so we can remove that virus for you." Never download something suggested by someone who calls you. That may put a virus on your device, allowing the scam artist to steal your information.

- **IRS Scam**: Example: "This is the IRS and I am calling to inform you of a federal arrest warrant for not paying your taxes." Please note: real IRS employees will never demand money or threaten you over the phone. They may call to set up appointments or discuss audits, but only after trying to notify you by mail first.

- **Grandparent Scam**: Example: "Hi Grandma, it's me. I got into some trouble and need $800 for bail money. Please don't tell Mom and Dad, I need your help." Never wire money, always ask for their name, and inform others of the situation.

- **Imposter Scams (Amazon)**: Example: "This is Amazon Security - there was an attempt to order items on your account. We can get you a refund, I just need a few pieces of information to get this started." If you think there is an actual problem with your Amazon account, go directly through Amazon and never through someone you calls you first.

- **Energy Company**: Example: "This is WE Energies - you have missed 2 payments and your electricity will be shut off by end of today unless you pay immediately over the phone." Utility shutoffs aren't handled this way - you would get a notification in the mail.

- **Social Security Check Freeze**: Example: "This is the Social Security Administration and your Social Security check has been frozen due to fraudulent activity, press 1 to take care of this." Remember, federal or state government officials will not ask you to pay over the phone.

In summary, if you feel suspicious about a call, do not provide personal information and just hang up. You can do your own research and contact the company/person calling you if you'd like to follow up on it.
Check Out the MCFPC Quarterly Newsletter

The Milwaukee County Falls Prevention Coalition (MCFPC) addresses the adult community’s risk of falling by providing access to comprehensive programs and targeted interventions. The coalition creates links between community programs and services in order to enhance collaborative efforts. Check out the attached newsletter today!

Holiday Giving 2022

Holiday Giving will be here before you know it! Click HERE to check out our 2022 Holiday Giving Page. More Information to come!

Eras Office Hours and Upcoming Holidays

Eras offices are open Monday-Friday from 8:00 am - 4:00 pm. We will be closed for the following upcoming holidays:

- Monday, September 5th (Labor Day)
- Thursday, November 24th (Thanksgiving)
- Friday, November 25th (Day After Thanksgiving)

Eras Tip: Try to call your clients during Eras office hours, so that if there is a problem, we can assist you in the moment.
Have you submitted your hours?

Help us each month by reporting your hours. It's one of the ways we stay funded! Submit your hours on our website OR email them to us!

** If you have questions about submitting hours please contact us.

Eras Senior Network
Milwaukee County Main Office: c/o YWCA, 1915 N Doctor MLK Jr Drive, Milwaukee, WI 53212
Waukesha County Main Office: 2607 N Grandview Boulevard, Suite 150, Waukesha, WI 53188
(414) 488-6500 • (262) 549-3348 • Eras.org

Attachments

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Attachments

MCFPC Quarterly Newsletter Summer 2022 FINAL.pdf 1K