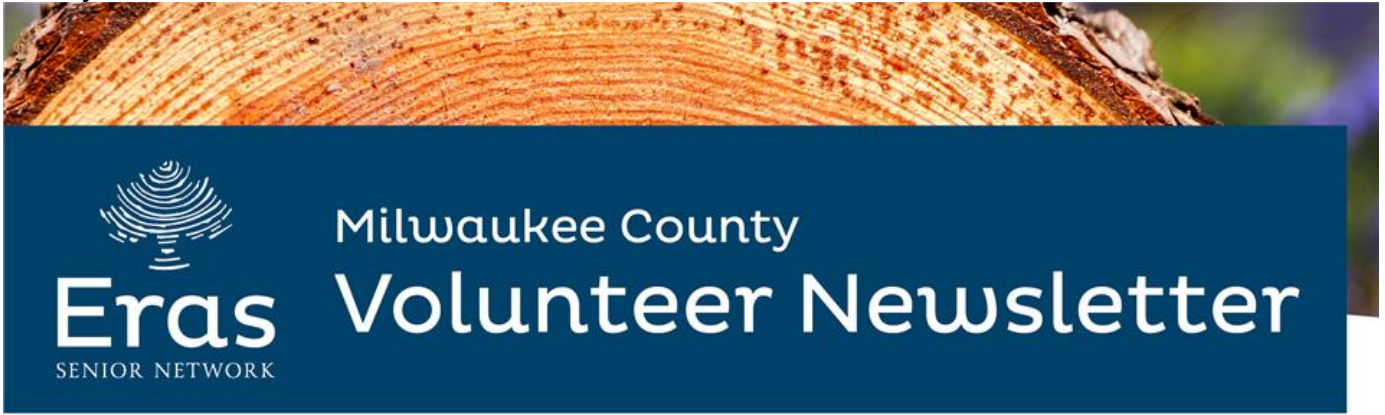


January 2022



Dear Volunteer,

January is a time for fresh starts and new beginnings. Are there others in your life looking to get involved in their community? Tell them about Eras and have them contact us to learn all about the different volunteer opportunities we have to offer! We are always in need of more volunteers to help provide the wonderful services that so many of our older adults rely on. Thank you for everything you do, and Happy New Year!

Welcome to the Eras Team, New Volunteers!

Thank you for giving your time to help support seniors in Milwaukee County! The impact of your gift will be felt by all that you serve.



Driving Reminder

Now that we have entered the snowy season, we wanted to remind our volunteer drivers what to do in case of inclement weather. If you are scheduled for a ride and are not comfortable driving in the snow, please let us know right away so we can find a replacement or schedule alternate transportation for the client.

Snow Removal

There are almost 20 clients in need of snow removal help this winter. Volunteers will be matched with a senior in their community to remove snow from their driveway and sidewalk. Volunteers can help individually, with their family, or with a group of friends (rotating throughout the season). The current needs are listed below, if you are able to help any of these clients, please contact Gabby at (414) 488-6781 or Gabby.Huff@Eras.org.

Milwaukee (53206)	(1) unsure if they have equipment
Milwaukee (53212)	(1) client has shovel
Milwaukee (53215)	(1) client has shovel and snowblower
Milwaukee (53216)	(2) client has shovel and snowblower (2) client has shovel
Milwaukee (53218)	(2) client has shovel (1) unsure if they have equipment
Milwaukee (53219)	(1) unsure if they have equipment
Milwaukee (53224)	(1) client has shovel and snowblower (1) unsure if they have equipment
Milwaukee (53225)	(1) unsure if they have equipment
Oak Creek	(2) unsure if they have equipment
West Allis	(1) client has shovel and snowblower (1) client has shovel (1) unsure if they have equipment



Volunteers Needed for Friendly Phone Call Program

We are putting out a call for volunteers to join the Friendly Phone Call program! This program pairs an Eras client with a volunteer to have regular conversations by phone. The Friendly Phone Call program is a longer-term commitment (12+ weeks) and seeks to decrease social isolation and reduce the feelings of loneliness in our clients.

How does it work?

- The volunteer will complete an application, be screened, and matched with a client(s).
- The volunteer calls the client to introduce themselves and, along with the client, decides when and how often they should connect (usually between 2-4 times a month, with calls typically lasting 20 minutes or less- but may be longer if time permits).
- After each call, the volunteer lets Eras know whether they were able to connect with the client (through a quick email, phone call, or online survey).
- If a client asks for a ride, assistance, resources, or has questions or concerns, volunteers should refer them to our main line. Eras staff will follow up on any additional needs that the client has.
- Repeat!

Specific Friendly Phone Call Needs: A client in Waukesha County is looking to be matched with a volunteer who is fluent in Spanish (check-in calls would take place in Spanish)

If you or someone you know is interested in becoming a volunteer, or you have questions about the program, please contact Volunteer Coordinator's Britney or Sarah at (414) 488-6931 or VolunteerMilwaukee@Eras.org.

Winter Driving Tips from Eras' Mobility Management Team

Tips for driving in cold and snowy weather:

- **Stock up.** Keep a bundle of cold-weather gear in your car, such as warm clothing, a flashlight, a glass scraper, and blankets.
- **Avoid the cruise.** Do not use cruise control when driving on any slippery surface, such as on ice and snow.
- **Keep things maintained.** Make certain that your tires have plenty of tread and are properly inflated.
- **Fuel up.** Keep your gas tank half full in your vehicle.
- **Drive slowly.** Always adjust your speed to account for lower traction when driving on snow or ice. Remember: It takes longer to slow down on icy roads.
- **Increase your following distance.** An increased Margin of safety will provide the longer distance needed if you must stop.

If you are looking for an opportunity to become a volunteer driver without utilizing your own vehicle, please contact Sarah Harvey at (262) 522-2408 or Sarah.Harvey@Eras.org.



Have you submitted your hours?

Help us each month by reporting your hours. It's one of the ways we stay funded! Submit your hours on our [website](#) OR [email](#) them to us!

** If you have questions about submitting hours please [contact us](#).



Eras Senior Network

Milwaukee County Main Office: c/o YWCA, 1915 N Doctor MLK Jr Drive, Milwaukee, WI 53212

Waukesha County Main Office: 2607 N Grandview Boulevard, Suite 150, Waukesha, WI 53188

(414) 488-6500 • (262) 549-3348 • Eras.org

