February 2020

Dear Volunteer,

"Too often we underestimate the power of a touch, a smile, a kind word, a listening ear, an honest compliment, or the smallest act of caring, all of which have the potential to turn a life around."

- Leo Buscaglia

Welcome to the Eras Team, New Volunteers!

Thank you for giving your time to help support seniors in Milwaukee County! The impact of your gift will be felt by all that you serve.

Jane S.  Beth W.  Diana K.
Dan K.    Pat K.    Lynne L.

Thank you!

Judy, an Eras client, who lives in Greenfield, told us how wonderful her driver was the other day. She had lenses in her eyes that were becoming cloudy and she needed to go to the eye doctor to have this checked out. One of our wonderful volunteers, Nancy, took her to her appointment. It was supposed to be just an exam, but the doctor said he could fix one eye right then and there with a laser procedure. Nancy told Judy that was no problem and waited while they did the procedure. Judy was so grateful!

This is one from many stories of our amazing team going above and beyond! Thank you for all your hard work and dedication to those we serve!

Volunteer Information Update
In an effort to keep our files current, we’re asking all volunteers who started prior to April 2019 to fill out a new volunteer application. If we have not received an updated application from you, be on the lookout for an email explaining where the application can be found. Thank you to those who have already completed this step!

Please anticipate this email within the next two weeks.

Volunteer Needs

Snow Removal
We are still in need of volunteers who are interested in being matched with a senior for the winter to help them with snow removal. This would be a season long commitment.

Drivers
Volunteer drivers are needed throughout Milwaukee County. We provide transportation to doctor appointments, grocery shopping, the bank, and the pharmacy.

Data Entry
We are looking for individuals interested in helping with data entry projects. We have office locations across Milwaukee County where these projects can be completed.

Assessments
All of our clients receive in-home assessments before they receive our services. We provide additional training to any volunteers who are interested in taking on this relationship building role.

Birthday Calls
We are looking for volunteers who would be interested in making calls to wish our clients Happy Birthday! This is an unique opportunity to brighten someone’s day! Calls would be made from your home at the start of each month.

If you are interested in any of these volunteer opportunities, please reach out to Becky Schwarz Volunteer Coordinator at Becky.Schwarz@ErasWaukesha.org.

Are you interested in Volunteer Driving Accessories?

We are looking to order seatbelt extenders and vehicle grab bars to help make your volunteer driving experience easier. If you would be interested in either of these resources, please contact Becky at Becky.Schwarz@ErasWaukesha.org and let her know.
**Organizational Handicap Permits**

We now have organizational handicap parking permits available for check-out at each of our office locations. These permits are available for use when working with an Eras client.

If you are interested in having a permit to keep in your vehicle, please set up an appointment to pick one up. You can call the main number (414) 488-6500 and ask to be transferred to an office location near you.

**Volunteer Portal - Coming Soon**

The volunteer portal is an online resource that can be used to search and sign up for service requests. Be on the look out for more information soon!

**Volunteer Recognition Opportunity**

Do you or someone you know meet the following criteria: are you a Milwaukee County resident, 60 years of age or older and are actively volunteering in the community? If yes, see the attached document to learn more about the Milwaukee County Senior Citizen Hall of Fame Nomination process.

**Senior Statesman Program**

Attached is a flyer about the Senior Statesman Program for Milwaukee County. Please see the attached document if you are interested in participating or learning more.

**Reminders**

If you are with a client and they ask for Eras's phone number, please give them our main number (414) 488-6500. This number is specific for client use. The (414) 488-6930 phone number is only for volunteers.

**Have you submitted your hours?**

Submit your hours on our [website](#) OR [email](#) them to us! You can submit your hours after every event or monthly. It's one of the ways we stay funded!

If you have questions about submitting hours please [contact us](#).

**Attachments**

- [MC Senior Statesman Program.pdf](#) 1K
- [Senior Citizen Hall of Fame Nomination Information.pdf](#) 1K