



NEXT STEPS: Eras Senior Network in Waukesha and Milwaukee Counties

OVERVIEW:

As you are aware, Eras Senior Network was engaged in early 2019 to provide interim services for the Milwaukee County-based Neighborhood Outreach Program (NOP) following the closure of its previous provider. Since then, Eras staff and leadership have worked to continue the program, while evaluating the potential future role of Eras in serving Milwaukee County seniors.

I am happy to share that, on Thursday, Sept. 26, 2019, the Eras Board of Directors voted to continue providing this service in Milwaukee County on a permanent basis. You may not know this, but Milwaukee County's Interfaith program – the foundation that NOP was built on – helped Eras when we got our start in the 1980s. The Board felt that this was a great opportunity to give back to the community that once supported us.

As the transition from interim to permanent service provider takes place, Eras leadership will continue to evaluate how to continue offering the highest quality services to seniors in need in both Waukesha and Milwaukee Counties. There will be no immediate changes to operations.

FAQs:

Q: Why was this decision made?

A: The Eras Senior Network Board of Directors felt that this was a great opportunity to provide service to those we are committed to serving – senior clients in need. They felt that geographic boundaries should not stop us from serving our neighbors in Milwaukee County.

Q: When was this decision made?

A: The Eras Board of Directors met this morning, Thursday, Sept. 26, to vote on this decision.

Q: Will services for Waukesha seniors change?

A: No. Eras is committed to providing the highest quality of service to all of our clients, and we know our volunteers are equally as passionate about achieving this goal.

Q: Will donations made in Waukesha be used to support seniors in Milwaukee County? Or vice versa?

A: We will continue to honor the intentions of donors – ensuring funds donated will support seniors in the County for which they were intended.

Q: Which offices are being kept open?

A: Eras will continue to evaluate how best to serve our clients in each local area. There will be no immediate changes in our operations, including for each of our offices.

Q: Are you taking over all of the former Interfaith programs?

A: This decision relates specifically to the Neighborhood Outreach Program. Eras leadership will continue to evaluate how we can best serve our clients, and whether that means adding additional programs in the future.