Dear Volunteer,

It's hard to believe that we are already in the month of August. Things are continuing to move smoothly at Eras, thanks to you. If you know anyone who is interested in getting involved, please feel free to send them our way. We are always excited to involve more volunteers in our programs. We hope you are enjoying your summer and taking some time to enjoy the nice weather and get outside.

Welcome to the Eras Team, New Volunteers!

Thank you for giving your time to help support seniors and adults with disabilities in Waukesha County! The impact of your gift will be felt by all that you serve.

Jenny Burghaus
Bella Smith
Ryan Winkel
Jeremy Norem

Mitchell Dorsey
Jon Heinemann
Xavier Nye
Penny Becker

Barbara Burbach
Lianna Frkovich
David Sherer
Please Continue to Reach out about Client Needs

Eras continues to welcome new clients to our program even during these unprecedented times. Before the pandemic, new and existing clients (in need of a reassessment) were receiving in-home assessments and an overview of our programs.

However, during this pandemic these visits are not possible, and all assessments have to be done over the phone. The information that you provide about our clients’ needs have always been beneficial to our programs, but during this time it has become crucial.

Our volunteers are truly the eyes and ears of our programing. Please do not hesitate to reach out to us if you are concerned about a client or hear/see a need that we may be able to assist with. We are often able to help and if it’s beyond the scope of Eras, there are other resources in the community that we can connect clients to when needed.

Thank you for your continued efforts of making sure our clients and community members are taken care of during this time.

Phone Call Privacy Reminder

Just a reminder to all volunteers that if you are concerned about our clients seeing your number on caller ID you can block your phone number by dialing *67 before entering their phone number. If you do this, the words ‘Private’ or ‘Anonymous’ will appear on the receiving end instead of your number.

Driving Policy Reminder

Another reminder to all volunteer drivers that all rides (medical, grocery, or other) need to be organized through Eras. In order for volunteers to be covered under our agency insurance, Eras staff need to have documentation of your ride. We know many of you have developed a relationship with clients and they might call you directly to schedule rides. If you plan a ride on your own, we need either you or the client to call Eras and let a staff member know when and where that ride will be occurring.

Volunteer Needs

Window Caulking and Lightbulb Changes: A client in Menomonee Falls is looking for a volunteer to caulk their windows and help with a few lightbulb changes needed in their new condo.

Railing Painting: A client in Delafield is looking for a volunteer to help sand and stain their two outdoor railings (first story is 10 feet long, second story is 20 feet long).

Soffit Painting: A client in Muskego is looking for a volunteer to help paint the soffits on the outside of his house. He has the materials needed for the job.

Lawn Mowing: We have two clients in Muskego who are still in need of Lawn Mowing for the remainder of the season. One client has a lawn mower for a volunteer to use and the other client does not, so you would need to provide your own.

Yard Work Requests: Several clients are in need of some additional yard work help. Below are the client locations and requests.

<table>
<thead>
<tr>
<th>Location</th>
<th>Request</th>
</tr>
</thead>
<tbody>
<tr>
<td>Brookfield</td>
<td>Gutters, weeding, washing windows</td>
</tr>
<tr>
<td>Eagle</td>
<td>Weeding and trimming around 10 trees that lawnmower cannot cut</td>
</tr>
<tr>
<td>Mukwonago</td>
<td>Weeding and trimming bushes</td>
</tr>
<tr>
<td>Muskego</td>
<td>Raking leaves, trimming bushes</td>
</tr>
<tr>
<td>Muskego</td>
<td>Trimming hedges, weeding, transplant a small area of Hosta plants and fill empty space with soil</td>
</tr>
<tr>
<td>Muskego</td>
<td>Trimming shrubs, hauling brush and leaves away</td>
</tr>
<tr>
<td>New Berlin</td>
<td>Trimming bushes</td>
</tr>
<tr>
<td>New Berlin</td>
<td>Weeding, trimming bushes</td>
</tr>
<tr>
<td>Location</td>
<td>Tasks</td>
</tr>
<tr>
<td>-------------</td>
<td>----------------------------------------------------------------------</td>
</tr>
<tr>
<td>New Berlin</td>
<td>Cleaning flower beds, gutters, weeding, trimming bushes</td>
</tr>
<tr>
<td>Oconomowoc</td>
<td>Gutters, putting up a box of flooring she can't lift in garage</td>
</tr>
<tr>
<td>Pewaukee</td>
<td>Needs a little bit of everything (raking leaves, cleaning flower beds, gutters, weeding, washing windows)</td>
</tr>
<tr>
<td>Pewaukee</td>
<td>Need debris picked up and hauled away</td>
</tr>
<tr>
<td>Waukesha</td>
<td>Raking leaves, cleaning flower beds, gutters, weeding, washing windows</td>
</tr>
<tr>
<td>Waukesha</td>
<td>Gutters, trimming shrubs, possible window washing. Hauling leaves/branches off property.</td>
</tr>
</tbody>
</table>

If you are interested in any of these opportunities, please contact Marisa at (262) 522-2402 or Marisa.Strothenke@Eras.org.

### Telephone Reassurance Opportunities

We currently have three Eras Senior Network clients looking to be matched with a Telephone Reassurance volunteer. Volunteers are asked to call these clients at least once a week to increase socialization with the goal to eventually do in-person friendly visits at the client's home. With the current CDC recommendations for social distancing, in-home visits are on pause until recommendations have changed in effort to protect both volunteers and clients.

**See the attached document to read more about the clients and their interests.**

If you are interested in any of these opportunities, please contact Shannon at (262) 522-2405 or Shannon.Fogle@Eras.org.

### Wellness Check-In Phone Calls

We have several openings for volunteers interested in placing calls to a current client of Eras to ensure they have what they need at home like food, medication, and other essentials. Not only does this call help someone meet their basic needs, but it is a way to help reduce loneliness for those who are isolated. For more information about this program please read the following instruction sheet.

If you are interested in making calls, please contact Marisa at (262) 522-2402 or Marisa.Strothenke@Eras.org.

**Volunteers check on isolated seniors during COVID-19 pandemic**

![Image](https://example.com/image.png)
**Looking to Match Clients with Regular Drivers**

Eras Senior Network is in need of drivers who are interested in being regularly assigned to a client. A regular driver is someone who chooses to be matched with a client on a long-term basis; when the client calls to confirm their long-standing appointments, the regular driver will be contacted first to sign up for those events. Any event the regular driver is unable to fulfill will then be put on the board for other volunteers to sign up.

Here are some examples of current regular driving matches between our clients and volunteers:

*Marianne is a client with anxiety and recurring eye appointments, she loves that Tom is available to drive her regularly and knowing that greatly reduces her anxiety.*

*Betty is a client who’s needed consistent transportation to the grocery store, her regular driver Mark has not only been able to take her for almost two years, he’s also been able to help Betty when she can’t get to the store herself.*

As we notify you of upcoming transportation events, you may see someone in need of regular assistance on a weekly or monthly basis. If you are interested in becoming a regular driver for them please contact us to get signed up.

If you are interested in being assigned to a client or have any questions, please contact Theresa at (262) 522-2412 or Theresa.Bryan@Eras.org.

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**Silent Auction Items Needed**

We are gathering items for our silent auction to help raise funds during our Virtual Tapestry Event on September 24th. All funds raised will support our programs in Milwaukee and Waukesha counties. Will you consider making a donation? Items we are looking for include:

- Certificates for outdoor activities (Pumpkin picking, ice skating, ski hill passes, etc.)
- Gift cards for fast food pick up/delivery, restaurants, spas, etc.
- Virtual experiences (Zoom yoga, video chat with an author, etc.)
- Autographed sports memorabilia
- Condo and cabin vacation rentals
- One-of-a-kind craft and art items
- Power tools, electronic equipment, outdoor recreation equipment

Contact Becca Snow if you have any questions or an item to donate, (262) 522 2409, Becca.Snow@Eras.org. Thank you!
Support the Holiday Giving Program

Since 2004, Eras Senior Network has provided self-sufficiency care packages to isolated and low-income seniors and adults with disabilities. While the world is looking different this year, we will continue to distribute these important care packages to up to 550 older adults throughout Waukesha and Milwaukee counties. To help avoid the spread of illness, we will be mailing the packages instead of hand-delivering the gifts. In order to keep our packages flat for shipping, we will focus this year’s donation drive on gift cards, postage stamps, puzzle books, and flat ornaments or bookmarks. We encourage you to help collect donations to make this year’s Holiday Giving packages meaningful for our community’s seniors.

**Holiday Giving Wish List:**

- $10 Walgreens, Pick ’n Save or Walmart Gift Cards (please include receipt or card’s value)
- Books of Forever Stamps
- Puzzle books (crossword or word search)
- Flat ornaments or bookmarks

**Donation Drop Off:** To include your contribution in this year’s packages, please donate your unwrapped gifts by Monday, December 14th, 2020.

**Mailing Your Donation:** If you are able to mail your donation to us, please do so to help with social distancing. Donations of items or funds to purchase items can be mailed to:

Eras Senior Network (Attn: Becca Snow)
2607 N Grandview Blvd Suite 150
Waukesha, WI 53188

**Dropping Off Your Donation:** Donations may be dropped off at our Waukesha office (same address as above) Monday through Friday between 8:30am and 4:30pm. Please note, during this time, all visitors entering the office building and Eras suite are required to wear a face covering. We are happy to coordinate a curbside donation pick-up if you would prefer to remain in your vehicle. If you would prefer to drop your donations at the Southwest office in Milwaukee County, please contact Tom.Rowe@Eras.org to coordinate a day/time. Face coverings are also required to enter the Southwest office.

Thank you for your consideration in supporting our Holiday Giving Program! Please contact Becca Snow at (262) 522-2409 or Becca.Snow@Eras.org with any questions.

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**Have you submitted your hours?**

Help us each month by reporting your hours. It's one of the ways we stay funded! Submit your hours on our website OR email them to us!

**Pen Pals and School Tutors do not need to submit hours. They are tracked by letters written and sign in sheets. If you have questions about submitting hours please contact us.**